

iBox Options 3, 5 & 6 End-of-Manufacturing Notice

Excerpt from GE Publication Number: GER-4938

Issued: 12th December 2022

Revision Date:

- 18th December 2023 (Excerpt from End-of-Manufacturing Notice GER-4956)

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Background

GE Grid Solutions is committed to customer care and the support of our products. As part of this commitment, GE strives to design high quality products, provide knowledge-based support, and to communicate the availability of new features or products as well as the pending discontinuation of manufacturing for older products or design variants.

On December 12th, 2022, GE Grid Solutions announced the discontinuation of the manufacture and sale of the **iBox Options 3, 5 & 6**.

On 18th December 2023, GE revised the alternative as shown below.

Last-Time Buy Window

Please plan the purchase of any additional or spare devices that you feel you may need. Orders should be placed prior to the last order date shown. **Orders will be fulfilled based upon availability** and products typically ship within three months of the last order date. Requests for delayed shipments must be agreed with our factories prior to order acceptance.

PRODUCT	LAST ORDER DATE	ALTERNATIVE
iBox Options 3, 5 & 6 Order codes: iBox3xxxxxxx 8x125V Digital Input & 4 Trip/close control output 505-0102 iBox5xxxxxxx 8x48V Digital Input & 4 T/C & 2 Form A control output 505-0104 iBox6xxxxxxx 8x125V Digital Input & 4 T/C & 2 Form A control output 505-0105	1st December 2023	G100 or iBox Options 1, 2 or 4 Order codes: iBox1xxxxxxx 8x24V Digital Input & 4 Trip/close control output (505-0100) iBox2xxxxxxx 8x48V Digital Input & 4 Trip/close control output (505-0101) iBox4xxxxxxx 8x24V Digital Input & 4 T/C & 2 Form A control output (505-0103)

Support

GE's warranty provision is unaffected by this End-of-Manufacturing Notification. After the published last order date elapses, a repair service follows for products no longer under warranty subject to material availability that includes repairing failed components or modules, but not to providing advanced replacements or a new product or module as a replacement or spare.

Customers should contact GE if they need further information concerning the level of service that is provided on a per product basis.

For Additional Information

If we can provide assistance with migration to new products, please contact us for help. Advice and assistance are also available via: <http://www.gegridsolutions.com/contact.htm?loc=3> or <http://www.gegridsolutions.com/multilin>